

USTRANSCOM Personal Property Advisory #24-0094C

Date: 2 July 2024

From: USTRANSCOM Defense Personal Property Management Office (DPMO), TCJ9, Scott AFB, IL 62225

To: All Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSOs), Personal Property Processing Offices (PPPOs), and Department of Defense (DOD) Approved Transportation Service Providers (TSPs)

Subject: DPS Analytics and TSP Qualifications Performance Concerns **Resolved Update #3**

- 1. As of 1015 Central Daylight Time (CDT) on 2 July 2024, DPS developers identified the root cause of the performance issues in DPS and restored the system to full operational capability.**
- 2. DPS Analytics and TSP Qualifications Form modules are now accessible by all users.**
3. Please report technical issues to the Defense Personal Property Program System Response Center (SRC) at:
 - 3.1. Email: usarmy.scott.sddc.mbx.g6-src-dps-hd@army.mil.
 - 3.2. Telephone Toll free (800) 462-2176, Commercial (618) 577-0969, Option 2 or
 - 3.3. Internet: **Create and update your own tickets at** <https://src.servicenowservices.com/src>.
4. This advisory was approved for release by the USTRANSCOM Chief, DPS Branch, Defense Personal Property Program Management Office, (TCJ9-ID).