



## Location

Irving, TX

## Key Services

- IT disconnect/reconnect
- Relocation of crates, content and technology
- Digital inventory tracking
- Pre-move services

## The Facts

**470**  
associates

**2**  
phases

**2**  
weekends

**Start to Finish**  
project tracking

## The Challenge

A large automotive retailer in the United States was looking for a provider who could seamlessly relocate 470 associates in two phases over a two weekend timeframe. Since the relocation was for their support team, it had to look like there wasn't a move going on and couldn't interfere with the day-to-day operation of their business. Every item was to be tracked and accounted for at all times. Most importantly they didn't want customers to see an impact on the business.

**Project Goal: Relocate 470 associates over two weekends with no impact on the day-to-day operations and be fully functioning the following Monday. All items needed to be tracked and accounted for at all times.**

## The Solution

Suddath® built a solution using our proprietary technology that would assure the relocation was well planned, on time and fully tracked through the entire process. We separated the move into two phases over two consecutive weekends to minimize any business disruption and assure the customer didn't see an impact on the business. We completed the move on time, on budget and had the client up and running the returning Monday.

Suddath is the only company in the industry that digitally tracks inventory and move status during commercial moves. With Tracker, our clients can literally watch the project dashboard move from 0% to 100% complete and notifies the employee when their space is ready and they can go back to work.



## Client Testimonial

It was wonderful to work with a team of professionals who minimized our concerns through great communication, answering our questions timely and always delivering what was promised. This ranged from labels to delivery of bins to showing the entire center how to pack their bin during one of our company rallies. I felt like we were good friends from the first meeting. They listened and were there for us. We were successful at all phases of the move. Suddath was flexible with new requests that came along during the move. They were true partners at all move points.