



The Challenge

When it was announced that a large residential and business security provider would be separating from its parent company to become North America's largest independent provider of small business and residential alarm services, they were faced with the tremendous challenge to physically separate the occupancy, furniture, fixtures and equipment in 101 locations across the United States and Canada.

Their mission critical challenge was to ramp up planning and relocation capacity in a very short period of time and establish a delivery framework that would ensure a consistent level of service across a very diverse portfolio of activity without compromising core business operations. They quickly realized the need to identify key suppliers for the massive work load. Not only did they need to identify key providers, it was critical to find partners that complemented each other to create synergies in the planning and delivery process.

Project Goal: Separate the occupancy, furniture, fixtures and equipment in 101 locations across the United States and Canada over an 18-month window.

The Solution

At Suddath®, we focus on providing a comprehensive menu of business relocation services on a national and global basis. We do our best when we work in partnership with our client's existing commercial real estate provider, architect, designer and others to leverage the collective experience and resources available to meet complex relocation challenges. In partnership with our client's commercial real estate provider, Suddath was able to quickly mobilize resources to plan and carry out the massive 101-location project. Our solution included a full-time team of dedicated planning staff complemented by our wholly owned global footprint and extended network of agent providers. We provided scalable resources to manage the extreme volume of work and deployed a consistent process to ensure continuity, accountability and positive outcomes without business disruption.

Location

United States and Canada

Key Services

- Move planning and coordination
- Space planning and office furniture management
- Office furniture, fixtures and equipment decommissioning
- Office and industrial moving
- Furniture installation and reconfiguration
- Technology equipment relocation and desktop support services

The Facts

101

branch offices and warehouses relocated, renovated and/or decommissioned

900

employees relocated

18-Month

timeline

One Partner

Suddath



Client Testimonial

"The depth of offerings from Suddath, combined with a unique ability and willingness to scale quickly, allowed for almost immediate traction on massive challenges. Being able to work with one provider across many locations was a game changer."